



Public Service Announcement from Hoover PD

Hoover residents, if you have a family member with special needs (for example, a child or an adult with autism, cerebral palsy, or Alzheimer's/dementia patients) there is a way for you to communicate those needs with us prior to an emergency situation. You can contact our Public Safety Communications Center and request a "notification" be placed on your address.

Hoover 911 Communications Center personnel can create a notification "flag" in our dispatch system which would alert the Dispatcher on duty to relay the pertinent special needs information to First Responders (Police/Fire) prior to their arrival at your address.

Information needed from the family (kept confidential):

- Address
- Special Needs Information
- Emergency Contact Name
- Emergency Contact Numbers (several, if possible)

These requests should be made to:

- Collin Nelson
Hoover 911 Communications Manager (205) 739-7076 Office
- General Administrative line (205) 444-7640

As always, please dial 911 for emergencies and (205) 822-5300 for non-emergencies.