



Public Service Announcement from Hoover PD

Attention Hoover residents that have family members with AUTISM!!!!

Special needs notification service offered by Hoover PD

Hoover residents, if you have a family member with special needs (for example, a child or an adult on the autism spectrum, intellectual or developmental disability, Alzheimer's/dementia patient, etc.) there is a way for you to communicate those needs with us prior to an emergency. You can contact our 911 Public Safety Communications Center and request a "notification" be placed on your address.

Hoover 911 Communications Center personnel can create a notification "flag" in our dispatch system that would alert the Dispatcher on duty to relay the pertinent special needs information to First Responders (Police/Fire) prior to their arrival at your address.

Information needed from the caregiver (kept confidential):

- Address
- Emergency contact name
- Emergency contact numbers (several, if possible)
- Special needs information (VERY IMPORTANT!)

Please include specific information about your family member that might assist responders, including sensory concerns. Some examples are: does not like bright lights, loud noises (which might include a walkie-talkie or siren), is scared of strangers, is obsessed with "fill in the blank" (this could help responders establish a rapport), or ANYTHING else you as the care provider think we need to know! We want to keep the situation calm and safe while we assist you and your family.

These requests should be made to:

- Collin Nelson, Hoover 911 Communications Manager (205) 739-7076 Office
- General Administrative line (205) 444-7640

As always, please dial 911 for emergencies and (205) 822-5300 for non-emergencies.

#hooverpd #communitypolicing #1in54 #weareinthistogether #callusifyouneedus